CONFOE

www.confoe.com

OpsSync™

Synchronized Operations

For bottom line performance and satisfied customers.

From order entry to qualification at the customer site every activity and hand-off between departments and organizations is choreographed for optimum performance. The OpsSync family of service products are tailored for ease of implementation, and the benefits are cumulative.

Approach *"Speed-Flexibility-Execution."*

Confoe analyzes your business needs, industry environment, and core business processes. We quickly customize a solution that fits your market and your culture. Our bias for action means that results will be rapid, measurable, and repeatable.

OpsSync is Confoe's premier service product for the OEM. Immediate productivity gains through real time resource management at the customer site allow optimum utilization of scarce resources, while providing actionable performance improvement information to cognizant individuals and managers. Full integration of support processes ensures that training, certification, and technical documentation are continuously updated as products are introduced or changed. Organizations make decisions based on facts rather than emotions enabling the enterprise to become a Learning Organization.

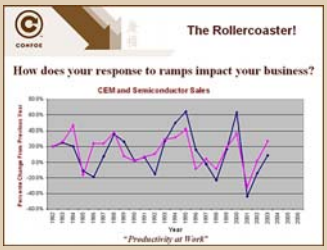
We are experts in business alignment and performance management. We have rapidly implemented this methodology across Asia, Europe, and the United States in both small and large organizations.

Key Features and Services

- Rapid implementation and results at customer site through the Confoe RapidCap™ system
- Standard approach across all product and field organizations
- Error proofs the core order fulfillment process
- Provides the strategic framework and operational infrastructure to dramatically increase performance

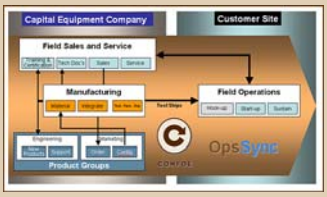
Key Benefits

- Improved resource management and utilization
- Geographic strategic outsourcing
- Reduced time and cost to install capital equipment
- Reduced variability between accounts and regions
- Flattened learning curve for new products



OpsSync™

Meeting the demands of the volatile semiconductor marketplace



Error Proof

OpsSync error proofs the order fulfillment process ensuring optimum Speed, Flexibility and Execution to customer requirements

Implementation levels

Designed for ease of change management and rapid institutionalization

CONFOE, INC. | 2246 W. Blaylock Dr. | Phoenix, AZ 85085 | 1-877-253-9637

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